

imagine 2018



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CHARGE**



**Rosetta Stone, Warner Music
Group and Monkey Sports:**

**Customer Experience and
Innovation to Lead the Charge**



Introductions

Heather Middlebrook

Customer Success, Magento Commerce

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Rich Monte

Director, Web Development
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Jim Govatsos

Sr. Director, Platform Operations
Warner Music Group



Ki Song

Director of Ecommerce, Development
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Topics for the Discussion

Customer Experience

Channel Expansion

Technology Innovation

On the Horizon

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Questions?

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